

Dear Valued Patients,

I hope this message finds you well.

I am writing to inform you that I will no longer be practicing at Divine Medical Clinic effective **April 23, 2025**. I will be relocating my practice to **Nava Medical Centre**, located nearby, to ensure continuity of care with minimal disruption. While this transition was unplanned, I am committed to supporting all my patients during and after this move.

I will continue seeing patients at Divine Medical Clinic until **April 22, 2025**, as per my regular schedule. During my absence, **Dr. Ramezani** or other available physicians at Divine Medical Clinic will be covering urgent patient needs.

Transition Details

Starting **May 1, 2025**, all existing appointments booked with me will automatically be transferred to my new location. You may continue checking the **Divine Medical Clinic website** for any further updates regarding the relocation.

From **May 1, 2025**, patients will be able to book appointments directly through the Nava Medical Centre website or by phone. The clinic's contact information is as follows:

- **Website:** <https://navamedicalcentre.cortico.ca/>
- **Phone:** (778) 373-7700
- **Fax:** (778) 373-7735
- **Email:** admin@navamedicalcentre.ca
- **Address:** 318 Gilmore Ave, Burnaby, BC V5C 4R1

For Patients Wishing to Continue Care with Me:

If you wish to remain under my care, no further action is required at this time. All your future bookings will be transferred to Nava Medical Centre, and your medical records will follow accordingly **at no cost to you**, unless you inform us otherwise.

If you have recently completed lab work or imaging, please book a follow-up appointment with me at Nava Medical Centre to review your results and ensure continuity of care.

For Patients Wishing to Transition to a New Family Physician:

If you do not wish to continue with me at my new location, I recommend that you begin the process of finding another family physician promptly. After my departure, you will no longer be able to seek care at Divine Medical Clinic under my name.

You may contact your local Division of Family Practice (e.g., Burnaby Division) or visit <https://bccfp.bc.ca/for-the-public/find-a-family-doctor/> for assistance in locating a new physician.

If you undergo any tests recently, please ensure that results are directed to your new physician. If you haven't secured a new doctor by then, you may still book a **walk-in appointment** with me at Nava Medical Centre for ongoing results review until you transition your care.

Medical Records

In accordance with provincial regulations, a copy of your existing medical records will remain with Divine Medical Clinic, though they will no longer be updated after my departure.

To transfer your records to a new physician, you must submit a signed **Medical Record Transfer Request Form** along with the name of your new provider. Please note that a standard administrative fee may apply for full record transfers.

Thank you for the trust you have placed in me during my time at Divine Medical Clinic. It has truly been an honor to care for you and your family. I look forward to continuing our therapeutic relationship at Nava Medical Centre and wish you the very best in health and wellness.

Thank you,
Dr. Saad Alam, CCFP